

Pictured, left to right, Telecom's Administrative Unit: Kim McKinney, Jessica Johnson, Kristy Oeder and Debbie Griffith

Warren County Ohio TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

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REMINDER: MONTHLY MAINTENANCE ~ Wednesday, May 22, 2024
 *Central Square maintenance - 5:00am – 8:00am
 *Monthly maintenance - 5:00pm– 8:00pm <https://status.wcpsn.net/>

IMPORTANT ESO UPDATE
 * ESO is still reviewing corrections for 1 Fire Department (FD)
 * Telecom will be decommissioning the Zoll environment 05/01/24
 * Contact joseph.newton@wcoh.net w/ any questions

Go Cyber Collective Telecom attended a presentation at the Go Cyber Collective, where it was a packed house! During this event, the IT Director for Huber Heights discussed their recent ransomware attack and what it took to recover. A few of our Telecom staff were even on Dayton's Channel 2 News!



CONTINUING COVERAGE
 RUSSIAN ENTITY BLAMED FOR RANSOMWARE ATTACK
 HUBER HEIGHTS

May 13, 2024 will be the "10th year Anniversary" of the "GO LIVE" of the radio system!



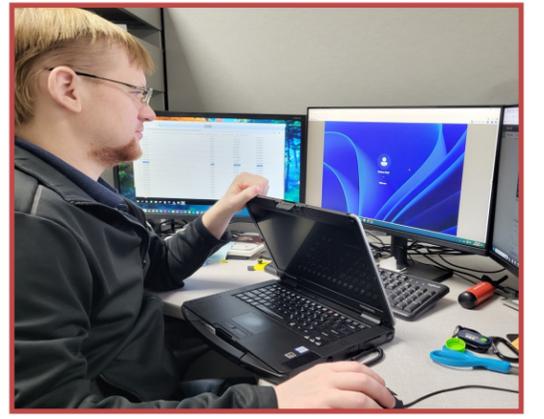
Pictured: the equipment for each one of Warren Counties 10 tower sites (in 2012).

WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS—Recommendation Tech Bulletin is updating soon!

It is time to start thinking about Mobile Data Computer/MDC (MDC – any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)) and their future with the upcoming Windows 11. The end date for Telecom's use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware.

As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro's 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn't supported.

Here are the current systems from Panasonic Toughbook line:
G2 - CF20 replacement [CLICK HERE](#) | **CF-33** [CLICK HERE](#) | **FZ-55** [CLICK HERE](#) | **CF-40 - Fully-rugged FZ-55** (No one has yet) [CLICK HERE](#)



Pictured: Philip Bomer, Data Systems Technician 2

Did you know? TELECOM and Emergency Services work with Kings Island on "Mapping locations" for Public Safety!

Telecom's PSSM Joshua Moyer, Analyst David Shiverdecker and Technologist Tim Simpson along with Emergency Service's Samantha Hall traveled to Kings Island in early April to meet with Kings Island Security to review our Map Data and discuss various other items in preparation for their 2024 season. Our goal was to make sure that we have *all* rides, restaurants, buildings and other known areas marked on the map. This will ensure that if someone calls 911 from their cell phone within the park, we will be able to pinpoint their location and relay that to First Responders and Kings Island dispatch center, even if the caller is not sure where they are located. Telecom makes every attempt to have all major locations in the county mapped out similar to how we did for Kings Island.



Pictured: Telecom, Emergency Service and Kings Island Staff working on KI Mapping



Pictured: Aerial view of Kings Island



Pictured: MAP of Kings Island

Warren County Telecom and Emergency Services, along with Kim Willis with CENTRALSQUARE are hosting:

Unify CAD-to-CAD Demo

- WHAT:** CentralSquare Unify CAD-to-CAD Demo
- WHEN:** Wednesday May 15th
- TIME:** 12:00 - 2:00PM
- WHERE:** Warren County EOC - 520 Justice Drive, Lebanon, OH 45036 (Enter through the Board of Elections Entrance)

"No registration is required" | Lunch will be provided by CENTRALSQUARE TECHNOLOGIES

Questions, please contact: Joshua Moyer, PSSM at Telecom
Joshua.Moyer@wcoh.net

Have changes to your Warren County agency?
 Please submit a [DAF](#) form to help@wcoh.net

Department Authorization Form

Department: _____

Requestor: _____

Request: _____

Approved: _____

Date: _____

Tower Maintenance
 On Wednesday, April 17, 2024, Telecom worked with a vendor on the Lytle tower to replace the Tower Top Amplifier (amp). The Amp is a crucial component in the majority of network base stations. The Amp helps improve base station receiver performance at a communications network site.





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Happy Administrative Professionals Day | Wednesday, April 24, 2024

On Wednesday, April 24, 2024, we celebrated Administrative Professionals Day by taking our Admins out for lunch and buying them flowers! We appreciate these girls every day! They not only work hard, get the job done, but they also add a positive and fun twist to Telecom's culture! The countless things that these girls do for Telecom and our County—They truly are the GLUE that keeps us all together! Thank you girls!



Celebration of Angels Event

Lisa Hicks, Telecom's Community Manager (and a Bethesda North Foundation & Celebration of Angels Committee Member) along with Telecom's Jessica Johnson (Breast Cancer survivor of 6 years!), Kim McKinney and Kristy Oeder, volunteer at the Lebanon Varsity Baseball "Warriors and Mary Jo's Angels Breast Cancer Awareness game" on May 17, 2024! \$794.00 was raised for the Foundation to help provide the most advanced technology and top of the line care while battling breast cancer!



Pictured left to right: Kim McKinney, Lisa Hicks, Kristy Oeder and Jessica Johnson



The Eclipse "through Telecom's eyes"

TELECOM enjoyed the Eclipse on Monday, April 8, 2024! This total solar eclipse will be the last one visible from the contiguous United States until 2044!



Congratulations Tyler Blair, Infrastructure Systems Analyst - Acknowledging his efforts and what an impact it will have on his career!

Fortinet Certified Associate in Cybersecurity!

TELECOM May Birthday and Anniversary!!!!



Rhonda Bernard
5/6 Birthday!



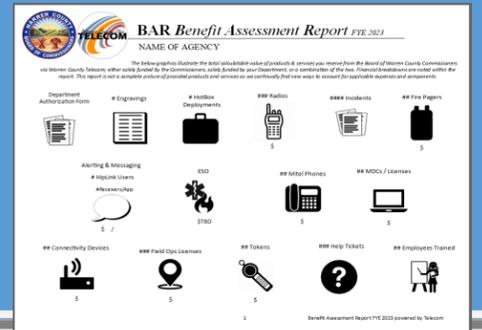
Steven Jennison
2 years @ Telecom!

Did you know?

Telecom is rich in history within Warren County and has a MUSEUM. We have years of exhibits and collections relating to the history of Warren County Telecommunication including radio, telephone, dispatch history, data communications, cell phones, the internet and computer networking. **Hamilton Township Firemen** stopped to appreciate the radios from years back!



REMINDER | LAW AND FIRE: If you have not submitted your BAR, please do so by May 1, 2024! Any questions, please contact: Lisa.Hicks@wcoh.net



Meet our Newest Hire! Andrew Ward, Infrastructure Systems Analyst 1

- Before coming to Telecom, I worked at: Texas Woman's University as a Network Engineer
- My education and industry training include: An associates degree in computer networking and troubleshooting technologies as well as various certifications. I am currently studying for my CCNA exam and hope to start studying for cloud based certs as well as the CCNP.
- Key skills I plan to utilize here at Telecom include: I have a background in working with networking equipment such as C9300's C9500's, Firewall technologies such as palo alto and other networking equipment and troubleshooting those pieces of equipment.
- In my spare time, I spend time with: my wife and our family!
- A fun fact about me is: I enjoy playing video games like most IT nerds and enjoy making and editing photos and videos.



Andrew Ward
Since April 2024

#TCKudos Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to the employee and their Supervisor/Department Head. If you know of someone from Telecom that has gone over and above, please take the time to [nominate](#) them!

This months recognition goes to TELECOM, Dustin(2) and Jeremiah!

#TCKudos



#TCKudos



#TCKudos



Be a part of our Team

WE ARE HIRING!

Here's your chance to shine!

Positions:

- Communications Systems Analyst 1
- Infrastructure Systems Technician

Apply online:

➤ Click [Here](#)